



Pathokuhle Masuku

Business Development Manager

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Qualifications

Midlands State University
(Masters in Development
Studies) (2016)

University of Zimbabwe (Bsc
Hons in Administration)
(2013)

Biography

Pathokuhle Masuku is a self-driven, skilled professional in Development and Administration with 9 years progressive experience. She has extensive expertise in policy formulation and implementation, as well as Human Resources and Administration. She has a track record of developing strategies, policies and systems to enhance efficient process and performance in line with the vision of the organization, leading to consistently improved business performances. Inspired by her research on global law firms, her main focus is on the concept of running a law firm as a successful business. She has a track record of captivating firms through focus on driving and improving business operations and processes through the execution of strategic initiatives to enhance operational efficiency and client satisfaction. Pathokuhle has drafted Policies and Procedure Manuals for one of Zimbabwe's reputable law firms. She is a Supreme Court of Zimbabwe trained expert on records keeping suitable for law Firms to ensure efficiency and effectiveness.

Practice Focus

Pathokuhle's practice primarily includes policy drafting, implementation and management, systems development, implementation and management, strategy development, implementation and management, human resource and personnel management, Office Management, Staff development and training and client satisfaction. She has had a strong focus in her career working with clients to ensure client satisfaction is always a priority.